

Terms of Service

Effective Date: July 27, 2026

Last Update: July 25, 2026

1. The Creative Profile

Feature Description

The Creative Profile constitutes your central personal space within the Thera Platform, intended to enable the expression of your creative identity, the presentation of your works and skills, and structured interaction with the community.

Thera's Commitment

Thera commits to providing the tools and technical mechanisms necessary to create and manage your Profile and shall take reasonable measures to protect core user data in accordance with its Privacy Policy.

By subscribing, the User expressly agrees to the following:

1. Ownership and Responsibility

1.1 Content Ownership

You acknowledge and agree that you are and shall remain the sole and exclusive owner of all original content published or uploaded to your Profile, including but not limited to texts, images, and artistic works.

1.2 License Grant

By uploading content, you grant Thera a non-exclusive, worldwide license to store, display, and distribute such content strictly within the scope of operating the Platform and in accordance with your selected privacy settings.

1.3 User Representations and Warranties

You expressly represent and warrant that:

- (a) you are the lawful owner of the content or possess all required rights and permissions to publish it; and
- (b) such content does not infringe upon any third-party intellectual property rights.

2. Content and Conduct Rules

2.1 Prohibited Content

You shall not use your Profile to publish any content that:

- Violates intellectual property rights;
- Contains pornographic material, incitement, hate speech, or threats;
- Is defamatory, indecent, or unlawfully discriminatory based on race, religion, gender, or any other protected characteristic;
- Is fraudulent, misleading, or false;
- Is intended for harassment or cyberbullying.

2.2 Accuracy Obligation

You agree to provide accurate and truthful information regarding your experience and skills. Thera reserves the right to hide, restrict, or suspend any profile containing verifiably misleading or fraudulent information until it is corrected by the user in accordance with Platform policies.

3. Privacy and Settings

3.1 Visibility Controls

Thera provides configurable privacy settings enabling you to control access to certain Profile sections.

3.2 Default Visibility Acknowledgment

You acknowledge that certain information (including username and avatar) may be publicly visible by default as part of the community experience.

3.3 No Absolute Privacy

You acknowledge that complete privacy cannot be guaranteed. Thera reserves the right to access and review Profile content for the purposes of technical maintenance, user safety, legal compliance, or enforcement of these Terms.

4. Administration Rights

- Thera may, at its sole discretion, edit, conceal, or remove any content that violates these Terms without prior notice.
- In cases of serious or repeated violations, Thera may suspend, disable, or permanently remove the Profile and related user account.
- Thera reserves the right to modify Profile features or structure at any time as part of Platform development.

5. Liability Disclaimer

- **TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE DISCLAIMERS IN THIS SECTION SHALL APPLY. THERA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE ACCURACY, COMPLETENESS, OR QUALITY OF ANY USER CONTENT.**
- You bear full responsibility for all interactions conducted through your Profile.
- Thera shall not be liable for any damages arising from reliance on another user's Profile or from the removal or suspension of your Profile pursuant to these Terms.

2. Core Points System (Thera Points)

System Description

The Thera Points system is designed to measure and encourage user activity and engagement within the Platform and to enable **users to access** specific digital features or experiences announced by Thera.

Thera's Commitment

- Thera commits, in good faith, to providing a stable and transparent points system that allows users to earn and use points pursuant to the then-applicable rules and mechanisms in effect at the time of the activity.
- **Earned points shall be preserved and remain usable within the defined scope and functionality of the Platform.**

By participating, the user expressly agrees to the following:

1. Non-Financial Nature

Points are internal virtual measurement and access units only and **do not constitute, represent, or confer:**

- Any legal tender, digital currency, or cryptocurrency
- Any financial asset or security
- Any debt instrument or dividend right

- Any entitlement to monetary return
- Any cash-equivalent or redeemable value outside the Platform

2. **Restricted Use**

- All points are intended **solely and exclusively** for use within the Thera Platform in accordance with the applicable rules.
- They hold **no value outside the Platform**.

3. **Usage Limitations**

Points may **not** be used to:

- Purchase, renew, or discount any paid subscription
- Purchase, exchange, or redeem any external product or service
- Transfer to any external loyalty program
- Sell, assign, transfer, or grant to any third party under any circumstances

4. **Earning & Eligibility Principle**

- Points are earned **exclusively** through participation in **Eligible Activities** as defined and announced by Thera.
- The specific conditions governing point accrual (including eligible actions and point values) shall be published at the time the Eligible Activity is announced through Thera's official Telegram channel and/or the official website.
- No automatic entitlement exists outside this framework.

Management & Modifications

Routine Updates & Development

Thera may modify:

- Earning methods
- Point values
- Redemption options
- Available features
- System mechanics

Protection of Earned Points (Grandfathering)

- Any modifications apply **prospectively only**.
- Points already earned shall retain their value and conditions **as applicable at the time they were earned, unless the new terms are expressly and materially more favorable to the user**.

Reasonable Notice

- Thera will use **commercially reasonable efforts**, where feasible, to notify users of material changes prior to implementation.

Exceptional Cases & Suspension

Thera reserves the right to suspend, restrict, or discontinue the system (in whole or in part) in exceptional circumstances, including but not limited to:

- Technical or operational necessities
- Security risks
- Legal or regulatory requirements

Where reasonably practicable, Thera will provide notice of such action and will endeavor to allow users a reasonable period to utilize their existing point balances.

3. Point Multiplier Feature

Feature Description

The Point Multiplier feature increases the number of points earned from Eligible Activities in accordance with the user's then-active subscription plan (e.g., SPARK Plan with a x10 multiplier and INFINITY Plan with a x20 multiplier, as may be offered and updated by Thera from time to time).

Thera's Commitment

Thera commits to automatically applying the applicable multiplier to points earned from Eligible Activities during the period of an active subscription, as may be updated from time to time.

Methods for earning points shall be announced exclusively through Thera's official Telegram channel and/or the official website.

By subscribing, the user expressly agrees to the following:

1. Eligibility Principle

The multiplier entitlement and its specific ratio are strictly conditional upon maintaining an active subscription and completing an Eligible Activity, and may vary depending on the applicable subscription plan.

2. Automatic Application

The multiplier shall be applied automatically upon successful completion of the Eligible Activity.

3. Non-Financial Nature

The multiplier solely increases the number of virtual points and does not grant, represent, or confer any monetary, financial, or cash-equivalent value.

4. Subscription Status Changes

Any modification to the subscription plan or subscription status shall immediately affect the applicable multiplier for subsequent activities only.

Feature Management

4.1 Eligible Activity Updates

Thera may update or modify Eligible Activities based on platform priorities, without affecting activities that have already been completed prior to such updates.

4.2 Multiplier Adjustments

Thera reserves the right to amend multiplier ratios for new subscriptions or future renewals only. Such amendments shall not apply retroactively to active subscriptions in effect prior to the change.

4.3 Feature Suspension

Any suspension or discontinuation of the feature shall not affect the rights of users with active subscriptions at the time of announcement, who shall continue to benefit from the multiplier until the end of their current subscription period.

4.4 General Management

Thera reserves the right, at its sole discretion, to administer, regulate, modify, or discontinue this feature (in whole or in part) in accordance with its platform policies and operational requirements.

4. Monthly Free Points

Feature Description

Free Points are a monthly discretionary allocation provided as a courtesy, automatically granted to active subscribers (40,000 points for the SPARK Plan and 70,000 points for the INFINITY Plan), without requiring any user activity.

Thera's Commitment

Thera commits to using commercially reasonable efforts to automatically credit the monthly allocation to each active subscriber during the first calendar week of each month.

By subscribing, the user expressly agrees to the following:

1. Nature of the Grant

- Free Points are a discretionary, non-contractual loyalty benefit that may be provided monthly at Thera's sole discretion.
- They do not constitute a vested right, an earned entitlement, or a term of your subscription.
- Thera reserves the right to amend, suspend, or terminate this benefit at any time, with or without notice, as part of its platform development and operational discretion.

2. Eligibility Condition

Entitlement to Free Points is strictly conditional upon the existence of an active subscription at the time of crediting.

3. Usage Rules

All Free Points are subject to the terms, conditions, and restrictions of the Thera Points System.

4. Credit & Availability

- Any missing or incorrectly credited points must be reported to Thera support within fourteen (14) calendar days of the expected credit date.
- Monthly Free Points are automatically credited to your THR Points balance and become part of your total points. They remain available within your balance, subject to the general rules of the Thera Points System and your active subscription status.

Administration & Validity

4.1 Expiration Policy

Thera may introduce an expiration period for Free Points in the future (e.g., 180 days), subject to providing users with at least thirty (30) days' prior notice via the Platform or official communication channels.

4.2 Allocation Adjustments

Thera may amend monthly allocations for new subscriptions or future renewals only.

Such amendments shall not reduce the allocation granted to active subscribers prior to the change.

4.3 Benefit Continuity upon Discontinuation

In the event of permanent discontinuation, subscribers with active subscriptions at the time of announcement shall continue to receive the benefit until the end of their current subscription term.

4.4 General Right to Manage

Thera reserves the right, at its sole discretion, to manage, modify, or discontinue the Monthly Free Points program in accordance with the overall Thera Points System terms and platform policies.

5. Unified Thera Points System Summary and Feature Integration

5.1 Unified System Structure

The “**Thera Points System**” constitutes a single, integrated framework encompassing and governing the following three distinct features:

- Core Points System (Thera Points)
- Point Multiplier Feature
- Monthly Free Points Feature

5.2 Unified Nature

All points within the Thera ecosystem — whether earned, multiplied, or granted — share the same fundamental characteristics:

- they are irrevocably subject to the non-financial nature and usage restrictions definitively established in the “**Core Points System**” section.
- Any amendment to the core principles governing points (including, but not limited to, their non-financial nature and usage restrictions) shall apply universally and simultaneously to all points within the system, irrespective of their source (earned, multiplied, or granted).

5.3 Functional Integration

These features operate collectively to provide an integrated user experience designed for:

- **Tracking** user activity and engagement through Core Points.
- **Incentivizing** continuity and participation through the Multiplier and Free Points features.
- **Enabling** access to enhanced digital benefits within the platform.

5.4 Financial Limitation

The integration and combined operation of these features does not in any way create, alter, or expand the user’s rights. It does not and shall not be construed to create, confer, or imply any financial, monetary, or cash-equivalent rights beyond the scope expressly defined in these Terms.

5.5 Hierarchy of Terms

In the event of any perceived conflict or inconsistency between the provisions of the individual feature sections (Core Points, Multiplier, Free Points), the terms set forth in this “**Unified Summary**” section, together with the fundamental principles of the Core Points System, shall govern and prevail.

6. Procedure for Reporting Points-Related Technical Issues

6.1 Acknowledgment & Exclusive Process

You expressly acknowledge and agree that this procedure constitutes the **sole and exclusive mechanism** for reporting, investigating, and resolving any points-related technical or administrative issues.

No claim, request, or dispute **alleging a technical or administrative error relating to points** shall be considered unless submitted strictly in accordance with the process set forth in this section.

6.2 Reportable Issues

If you reasonably believe that a technical or administrative error has affected your points balance, including but not limited to:

- Failure to receive Monthly Free Points on the scheduled date
- Failure to apply the Point Multiplier to an Eligible Activity
- Unjustified loss or deduction of earned points

you must follow the reporting procedure below.

6.3 Reporting Procedure

You must submit a formal notice **exclusively** through the official platform support ticket system within **fourteen (14) calendar days** from the date the alleged error **first manifested** or the date you **reasonably should have become aware** of it, whichever is earlier.

Your report must include all reasonably required supporting details, including:

- Type of activity
- Date and time of occurrence
- Description of the issue
- Screenshots or evidence (if available)

Failure to submit a complete report within the specified timeframe shall result in **automatic forfeiture** of any related claim.

6.4 Investigation & Determination

Thera shall, in good faith and using commercially reasonable efforts, investigate the submitted report within **thirty (30) days** of receiving a complete notice.

You expressly authorize Thera to access and review all relevant account records, activity logs, and system data for investigative purposes.

Outcome:

- If the report is verified as valid, Thera will correct the issue within the Platform's system (including point restoration where applicable).
- Such correction shall constitute **full, final, and binding resolution** of the matter.
- If the report is rejected, deemed unsubstantiated, or submitted outside the permitted timeframe, you shall have **no right to any appeal, further review, adjustment, remedy, or compensation of any kind.**

6.5 Limitation of Remedy

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT YOUR **SOLE AND EXCLUSIVE REMEDY** FOR ANY POINTS-RELATED ERROR, DISCREPANCY, OR SYSTEM ISSUE SHALL BE STRICTLY AND EXCLUSIVELY LIMITED TO TECHNICAL CORRECTION WITHIN THE PLATFORM'S SYSTEM.

UNDER NO CIRCUMSTANCES SHALL YOU BE ENTITLED TO, OR HAVE THE RIGHT TO CLAIM, REQUEST, OR RECEIVE ANY FORM OF COMPENSATION, INCLUDING BUT NOT LIMITED TO:

- Monetary compensation
- Refunds
- Subscription extensions

- Service credits
- Discounts
- OR ANY OTHER FORM OF DIRECT OR INDIRECT REMEDY WHATSOEVER.

7. The Thera Affiliate Program

7.1 Program Overview

The Thera Affiliate Program allows users to obtain a personal referral link to invite new users to subscribe to the Platform.

Eligibility for rewards is strictly limited to referrals that result in:

- a) The creation of a new user account; and
- b) The completion of a valid, paid subscription.

No reward shall be granted unless **both conditions** are fully satisfied.

The provision of any reward is a discretionary benefit offered by Thera and not an automatic entitlement.

7.2 Thera's Commitment

Thera commits, in good faith and at its commercially reasonable discretion, to operating a transparent referral program and paying eligible rewards (at a rate of 20%) to users who fully satisfy all conditions stated herein, in accordance with the announced payout mechanism and schedule.

7.3 Eligibility Requirements

7.3.1 Qualified Referrals

- Rewards are calculated **exclusively** for direct referrals generated through your personal referral link.
- The use of the program to create **pyramid schemes, multi-level marketing (MLM), or any layered referral structures** is strictly prohibited.
- No rewards shall be granted for:
 - Indirect referrals
 - Any subsequent purchases made by the referred user after their initial subscription

7.3.2 Reward Rate

- Fixed commission: **20%** of the successfully paid subscription value.
- Applies to **all subscription plans**.
- Thera reserves the right, **at its sole discretion**, to amend the reward rate, subject to official announcement.

7.3.3 Active Subscription Requirement

Participation in the program is strictly conditional upon maintaining an **active and valid subscription**.

Upon cancellation or expiration of your subscription, you immediately lose the right to generate new referrals or participate in the program. In the event of subscription expiration, any valid rewards earned and cleared during the active subscription period will be processed in the upcoming monthly payout cycle, provided the user complies with the 30-day grace period terms. In the event of cancellation, all rewards are forfeited immediately in accordance with Section 14.5.

7.3.4 Non-Accumulative Principle

- Rewards **do not accumulate automatically**.
- If you fail to report an error in calculation or payout within fourteen (14) calendar days, **or if you are found ineligible during any period**, you permanently forfeit your right to rewards for that period.
- Forfeited rewards **cannot be claimed, reinstated, or carried forward**.
- No rewards may be claimed for any subsequent purchases made by the referred user after their first subscription.

7.3.5 Promotional Signup Reward

- Thera may, at its sole discretion, offer a limited-time **Promotional Signup Reward ("Signup Bonus")** under promotional campaigns announced by the Platform. This reward may be provisionally credited to the user's Affiliate Program balance for display purposes upon registration. However, the reward is not guaranteed and will only be permanently secured upon the successful activation of a valid paid subscription and the fulfillment of all applicable promotional terms and eligibility requirements of the relevant promotion.
- Thera reserves the right, at its sole discretion, to revoke or cancel any provisional Promotional Signup Reward from unactivated or ineligible accounts and reallocate it to other eligible users in accordance with the applicable promotional campaign and its published terms.
- The Promotional Signup Reward is credited exclusively with an **"Unpaid"** status and remains subject to the standard minimum withdrawal threshold of **USD 40**, as set forth in Section **7.4.1**. The Promotional Signup Reward has no independent cash value, cannot be withdrawn separately, assigned, transferred, exchanged, sold, or combined with any other promotional offer unless expressly authorized by Thera, and is entirely separate from the non-financial **Thera Points** system.
- Each eligible user may receive only one Promotional Signup Reward per promotional campaign unless expressly stated otherwise in the applicable promotion. Thera reserves the right to revoke, cancel, or void this reward in cases including, but not limited to, suspected fraud, multiple account creation, abuse of the promotion, violations of the Platform's policies or Terms of Service, or failure to satisfy the promotion's eligibility requirements.
- Thera further reserves the right to modify, suspend, or terminate any Promotional Signup Reward campaign at any time for future participants without affecting Promotional Signup Rewards that have already been permanently secured in accordance with these Terms and the applicable promotional campaign.

7.4 Withdrawal & Payout Terms

7.4.1 Minimum Threshold

A minimum balance of **USD 40** in earned rewards is required to qualify for payout.

7.4.2 Automatic Payout Schedule

Payouts are processed **automatically** once per month, typically between the **20th and the last day of the calendar month**, without requiring a withdrawal request from the user.

7.4.3 Payment Method & Wallet Responsibility

- Payouts are made **exclusively** in USDT via the **TON network**.
- The user bears **sole responsibility** for the accuracy of their wallet address.
- The wallet address **must be added or updated prior to the 15th day of the payout month**.
- Any modification submitted after this date shall automatically apply to the **next payout cycle**.

Thera shall bear **no liability** for payouts sent to incorrect wallet addresses provided by the user.

7.4.4 Network Fees

- Network (gas) fees are currently covered by the Platform.
- If multiple withdrawal methods are introduced, Thera reserves the right, **at its sole discretion**, to amend the fee coverage mechanism in line with operational policy.

7.4.5 Internal Review

All payouts remain subject to **internal compliance review and anti-fraud procedures**.

Thera reserves the right to delay or withhold payouts pending verification.

7.5 Reward Withholding & Reversal

Thera reserves the absolute right, **at its sole discretion**, to withhold, cancel, or recover any reward in cases including, but not limited to:

- Violation of these Terms or platform policies
- Any conduct that harms the reputation, security, or operation of the Platform
- Any activity that violates the **spirit or intent** of the program

Such decisions shall be **final and binding**.

7.6 Legal Nature of Rewards

Rewards are granted solely in exchange for referrals and community growth contributions and **shall not be construed as**:

- An investment
- Guaranteed income
- Salary
- Business profit
- A financial obligation on Thera

You shall have **no right** to claim any future earnings from the same referred user.

7.7 Issue Reporting & Dispute Resolution

All reporting, investigation, verification, and resolution of any alleged technical or administrative error related to affiliate rewards **shall be governed exclusively by Section 6 (Procedure for Reporting Points-Related Technical Issues)** of these Terms.

By participating in the Affiliate Program, you expressly agree that:

- Section 6 constitutes the **sole and exclusive mechanism** for submitting such claims.
- All timeframes, evidentiary requirements, investigation procedures, and determinations set forth therein apply in full.
- Any determination issued by Thera pursuant to Section 6 shall be **final and binding**, with no right to appeal or further review.

7.8 Final Rights of Thera

Thera reserves full and unrestricted rights, **at its sole discretion**, to:

- Modify reward rates, calculation methods, or payout conditions
- Suspend or terminate the program (temporarily or permanently)

- Reject suspicious referrals
- Impose additional eligibility restrictions

This program is governed by the **General Terms of Service**.

In case of conflict, interpretation shall favor **the protection of Thera**.

8. Community Access

8.1 Feature Overview

Community Access enables users to interact with other members and creators, share ideas, participate in discussions, and benefit from available community support features.

8.2 Thera's Commitment

Thera commits to using commercially reasonable efforts to provide and continuously develop a safe digital community environment that encourages creativity, collaboration, and knowledge exchange among its members.

8.3 Community Nature & User Responsibility

You expressly acknowledge and agree that:

- The Thera Community is a digital space intended to promote communication and collaboration among individuals interested in creative and professional development.
- You remain solely and fully responsible for any content you post, publish, share, or transmit within the Community.
- You must adhere to community standards and ethical communication practices and shall not engage in any conduct that is:
 - Harassing, abusive, hateful, racist, sectarian, or inciting violence
 - Fraudulent, misleading, or intentionally false
 - Infringing upon intellectual property rights
 - Illegal or encouraging unlawful activity

8.4 Community Management & Data Usage

Thera reserves the right, at its sole discretion, to monitor community content and user activity.

Thera may edit, hide, remove, relocate, restrict, or moderate any content, and may warn, suspend, restrict, or terminate any user's community access for violations of these Terms, Platform policies, or applicable laws, without prior notice.

You acknowledge and agree that:

- The Community is a semi-public environment within the Platform and absolute privacy cannot be guaranteed.
- Any content posted within the Community may be stored, analyzed, processed, and used by Thera **in accordance with and for the purposes specified in its Privacy Policy**, which include but are not limited to:
 - Service improvement
 - User experience optimization

- Safety enforcement
- Fraud prevention
- Legal and regulatory compliance

8.5 Disclaimer of Warranties & Liability

THE COMMUNITY FEATURE IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS.

THERA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE CONTINUOUS AVAILABILITY, SECURITY, PERFORMANCE, OR QUALITY OF THE COMMUNITY OR ANY INTERACTIONS OCCURRING THEREIN.

You expressly agree that:

- Tera assumes no responsibility or liability for the accuracy, legality, reliability, or validity of any user-generated content.
- Any interaction, communication, transaction, or relationship between users occurs entirely at your own risk.
- Tera shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from your use of, or inability to use, the Community feature or from any community interaction.

8.6 Modification or Discontinuation

Tera reserves the right, at its sole discretion, to modify, enhance, restrict, suspend, or permanently discontinue the Community feature, in whole or in part, at any time and for any reason.

No financial obligation, refund, compensation, or service credit shall arise as a result of such modification or discontinuation.

8.7 Reporting Violations

To report any content or behavior you believe violates these Community Terms or Platform policies, you must use:

- The official reporting tools available within the Community interface, **or**
- Submit a support ticket through the official Platform support system.

Reports should be submitted promptly after becoming aware of the violation.

Tera shall review all reports and may take any action it deems appropriate **in its sole discretion**.

All moderation decisions, enforcement actions, and access restrictions imposed by Tera shall be **final and binding** and are not subject to appeal.

8.8 Governing Terms & Hierarchy

These Community Access terms are supplemental to Tera’s General Terms of Service and Privacy Policy.

In the event of any conflict between these Community terms and the General Terms of Service, the General Terms shall prevail, **except where these Community terms contain more specific provisions regarding community conduct and management, in which case such specific provisions shall govern.**

Your continued use of the Community feature constitutes full and binding acceptance of all applicable terms and policies.

9. Tera Plus – Loyalty Rewards Program

9.1 Program Overview

The “Thera Plus” program is an optional loyalty program designed to reward active subscribers who maintain continuous subscriptions and active participation, in accordance with the criteria published in the “**Plans Features**” section and the **User Guide** on the platform.

By subscribing, you **expressly acknowledge** that you have reviewed all program details and agree to be bound by these terms without limitation.

The provision of any reward is a **discretionary benefit** offered by Thera and **not an automatic entitlement**.

9.2 Reference Documents & Updates

a) All details regarding:

- Discount percentages
- Badge types
- Eligible activities
- Entitlement mechanisms

are published in:

- **Plans Features**
- **User Guide**

b) These documents are independent references and may be updated at any time.

You bear full responsibility for reviewing them periodically.

c) Any update:

- Applies only to eligibility periods starting after the update date.
- Does **not** apply retroactively unless the change is in your favor.

9.3 Basic Eligibility Conditions

To qualify for any reward, your account must meet **all** of the following during each **6-month eligibility period**:

A. Continuous Active Subscription

- Your subscription must remain active and uninterrupted.
- An “active account” means:
 1. Logs in at least once per week.
 2. Participates in eligible activities as defined officially.
 3. Does not enter an inactive state as defined in Plans Features.

B. Points Target

- You must accumulate the minimum required Thera points.
- Points are **not currency** and hold **no cash value**.
- Points cannot be exchanged, negotiated, or redeemed for money.

Required thresholds:

- **700,000 points** – first renewal
- **1,000,000 points** – second renewal

Points are earned **only** through:

- Official eligible activities
- As defined in Plans Features & User Guide

C. Cumulative Condition

- Eligibility for the 40% discount requires **two consecutive successful periods (12 months)**.
- Failure to meet conditions:
 - Affects that period only
 - Does not block future eligibility.

9.4 Verification & Discretionary Authority

Thera reserves the **sole and exclusive right** to:

- Verify subscription, activity, and points records.
- Interpret:
 - “Activity”
 - “Active participation”
 - “Eligible activities”

All determinations are made **at Thera’s sole discretion**.

9.5 Rejection & Recovery of Rewards

Thera may refuse or recover any reward if:

- Any condition was not met (even retroactively).
- Fraud, manipulation, abuse, or violation of terms is suspected or proven.
- Any act harms the spirit or reputation of the platform.

All decisions are **final and binding** and **not subject to appeal**.

9.6 Modifications & Suspension

A. Future Modifications

Thera may modify:

- Eligibility criteria
- Reward types
- Program structure

for future eligibility periods only.

B. Exceptional Suspension

Thera may suspend or terminate the program due to:

- Force majeure
- Security or operational risks
- Legal or regulatory obligations

Reasonable notice will be provided where possible.

Guarantee:

- Users who fully qualified before suspension → will receive earned rewards.

No compensation:

- For unearned future rewards
- For lost profit opportunities.

9.7 Legal Nature & Limitations

- Rewards are **not a financial obligation**.
- A discount once granted **creates no future entitlement**.
- Rewards are:
 - Personal
 - Non-transferable
 - Non-sellable
 - Non-inheritable
- No employment relationship:
 - No partnership
 - No agency
 - No worker rights.
- These terms operate alongside General Terms.

In case of conflict:

- Interpretation favors reasonable protection of Thera.

9.8 Disclaimer

THIS PROGRAM IS PROVIDED **“AS IS” AND “AS AVAILABLE”**

Thera provides **no warranties**, express or implied, including:

- Continuity
- Availability
- Outcomes

Final Legal Statement

Thera commits to rewarding **qualified subscribers only**.

In return, Thera retains full authority to:

- Manage
- Modify
- Protect the program

All decisions are **final and binding**.

10. Game Access

10.1 Feature Overview

Thera's interactive games are designed to provide a complementary and safe entertainment space within the platform, aimed solely at enhancing community interaction and constructive enjoyment.

The user expressly acknowledges that this feature is purely supplementary and does not constitute part of Thera's core services.

10.2 Thera's Commitment

Upon developing and launching this feature, Thera commits to making reasonable efforts to deliver diverse and secure gaming experiences suitable for the creative community.

This commitment does **not** constitute any contractual obligation to launch, maintain, or expand the feature or any specific content.

10.3 Nature of the Feature and Its Limitations

By subscribing, the user expressly agrees to the following:

10.3.1 Complementary, Not Essential

Games are a supplementary entertainment feature and are not part of Thera's core or essential services. Their availability, performance, or discontinuation shall not affect the user's rights to primary platform services.

10.3.2 Full Independence

The gaming system is entirely independent, functionally and conceptually, from all other platform systems, including but not limited to:

- Thera Points or any activity tracking system
- Affiliate Program or any incentive or reward programs

Games do **not** grant any rewards, points, or items of transferable, redeemable, or accumulative value outside the game environment itself.

10.3.3 Isolation of Results

All in-game results and achievements are strictly limited to the respective game environment and:

- Shall not be used for ranking, evaluation, or competition outside the game
- Shall not affect the user's status, progress, or reputation within the main platform

10.4 Access Levels by Plan

- **SPARK Plan**

Provides access to a limited basic selection of mini-games primarily intended for casual entertainment and community relaxation.

- **INFINITY Plan**

Provides full access to all available games and interactive content, including:

- Exclusive games
- Special community challenges
- Visual customization elements not available under the SPARK plan

10.5 Development and Availability

10.5.1 Future Feature

Games will not be available at the initial platform launch.

All related details, features, game lists, and launch schedules remain under development and may change materially at any time.

10.5.2 No Commitment

Thera makes no contractual promise or guarantee regarding:

- Any specific launch date
- Any specific type of game
- The continued availability of any game after launch

10.6 Management and Modification Rights

Thera retains the sole and exclusive right, at its discretion, to:

- Delay, redesign, suspend, or cancel the feature in whole or in part
- Modify game lists, mechanics, rules, or internal rewards (if any)
- Permanently or temporarily remove any game

Notice:

Users will be notified within a reasonable timeframe prior to launch, material changes, or discontinuation of the feature, as determined solely by Thera.

10.7 Technical Issue Reporting

All technical issues related to games shall be reported strictly in accordance with **Section 6 – Procedure for Reporting Points-Related Technical Issues**, which serves as the sole official reporting procedure.

The user expressly agrees that:

- Any technical correction provided under Section 6 constitutes the **sole and exclusive remedy**
- Such resolution shall be **final and binding**
- No monetary compensation, subscription extensions, or additional benefits shall be claimed

10.8 DISCLAIMER

GAMES ARE PROVIDED “**AS IS.**”

THERA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO:

- CONTINUOUS AVAILABILITY
- ERROR-FREE OPERATION
- FITNESS FOR ANY PARTICULAR PURPOSE

10.9 LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES SHALL THERA BE LIABLE FOR:

- ANY LOSS OR DAMAGE ARISING FROM USE OR INABILITY TO USE THE FEATURE
- ANY INCONVENIENCE OR DISAPPOINTMENT CAUSED BY DELAY OR CANCELLATION
- ANY CLAIMS RESULTING FROM USER INTERACTIONS WITHIN THE GAME ENVIRONMENT

10.10 Personal Responsibility

All interactions and communications between users within games occur entirely at their own risk. Thera bears no responsibility for user conduct.

10.11 Purpose of the Feature

The user expressly acknowledges and agrees that:

- Games are intended **solely** for entertainment and positive community engagement
- They are **not** a means to generate income
- They are **not** a tool for professional reputation building
- They provide **no benefits** beyond temporary entertainment

Your use of this feature constitutes your acknowledgment and agreement that its sole value lies in the temporary entertainment experience it provides.

11. Thera Creative ID

11.1 Feature Overview

The Thera Creative ID is designed to provide a distinctive visual representation of your presence and journey within the Thera community through digital elements that reflect your creative activity and achievements.

The user expressly acknowledges that this feature is symbolic in nature and intended solely for identity representation and recognition within the platform.

11.2 Thera's Commitment

Upon developing this feature, Thera commits to making reasonable efforts to design a digital identity of meaningful symbolic value for the creative community, while ensuring that it remains:

- Purely for identification purposes and honorary
- Free from any commercial, financial, or monetary value

This commitment does **not** create any financial obligation or commercial entitlement.

11.3 Nature of the Feature and Fundamental Limitations

By subscribing, the user expressly agrees to the following:

11.3.1 Non-Financial Identity

The Creative ID is a symbolic visual representation available exclusively within the Thera platform.

It does **not** constitute:

- A digital asset
- A currency
- A financial instrument
- Any item with monetary or market value

It is entirely separate from and unrelated to the Thera Points system, the Affiliate Program, or any other reward mechanism on the Platform.

11.3.2 Non-Transferability

The sale, purchase, transfer, inheritance, exchange, or any form of trading of the Creative ID or any of its elements—whether inside or outside the platform—is strictly prohibited.

11.3.3 Ownership and Usage Rights

Thera grants you a **personal, limited, non-exclusive, non-transferable, revocable license** to display your Creative ID exclusively within the Thera platform and in accordance with platform rules. This license does **not** grant any intellectual property ownership rights outside this scope.

11.4 Feature Levels by Plan

- **SPARK Plan**

Provides a basic Creative ID that includes:

- A standard visual representation of activity
- Display of general achievements
- Community participation within the basic framework

- **INFINITY Plan**

Provides an advanced Creative ID that includes:

- Exclusive visual elements
- Deeper customization
- Advanced community distinction
- Access to exclusive events and offers for the most active community members

11.5 Development and Availability

11.5.1 Future Feature

The Creative ID will not be available at the initial platform launch.

All designs, standards, and display mechanisms remain under development and may change partially or entirely.

11.5.2 No Commitment

Thera makes no contractual promise regarding:

- Any specific launch date
- Continued availability of any specific visual feature
- Stability of eligibility criteria for the advanced Creative ID

11.6 Responsibilities and Restrictions

– Limited Use

The Creative ID must be used exclusively within the Thera platform and for personal, non-commercial purposes.

Any use outside this scope constitutes a material violation.

– Commercial Exploitation Prohibited

The Creative ID may not be used in any manner that could mislead, deceive, cause confusion, harm the Thera brand, or for:

- Commercial purposes
- Marketing or promotional activities
- Creating the impression of official partnership, sponsorship, or endorsement by Thera

11.7 Management Rights and Enforcement

Thera retains the **sole and exclusive right** to:

- Modify, redesign, or cancel the Creative ID feature in whole or in part
- Change eligibility criteria or feature benefits
- Suspend or permanently revoke the Creative ID from any account in case of policy or terms violations

Violations and Penalties

In the event of any breach (including attempted sale, transfer, or commercial use), Thera may, at its sole discretion, take immediate action including:

- Account suspension
- Account termination

Without any obligation to refund any paid amounts.

11.8 DISCLAIMER

THE CREATIVE ID IS PROVIDED **“AS IS.”**

THERA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO:

- Continuous availability
- Display quality
- Preservation of symbolic value

11.9 LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES SHALL THERA BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY PERCEIVED REPUTATIONAL LOSS, EMOTIONAL DISTRESS, OR LOSS OF OPPORTUNITY, ARISING FROM THE USE, MODIFICATION, SUSPENSION, OR DISCONTINUATION OF THE CREATIVE ID FEATURE.

11.10 Purpose of the Feature

The user expressly acknowledges and agrees that:

- Thera Creative ID exists solely as a recognition and belonging tool
- Its real value lies in symbolic acknowledgment of creative journey
- It provides **no tradable or financial benefit**

Your use of this feature constitutes your acknowledgment and agreement that its sole value lies in the temporary symbolic experience it provides.

11.11 Modification of Terms

Thera reserves the right to modify these Creative ID terms at any time.

Continued use of this feature after such modifications constitutes acceptance of the updated terms

12. Technical Support & Assistance

12.1 Service Overview

Thera provides official technical support channels to assist users with basic platform usage and general technical issues, in accordance with the service levels assigned to each subscription plan.

12.2 Thera's Commitment

Thera commits to maintaining clear and official communication channels for receiving user inquiries and technical issues and to using **commercially reasonable efforts** to respond based on:

- Operational capacity
- Internal priorities
- The user's subscription plan

This commitment does **not** constitute any guarantee of response time or issue resolution.

12.3 Support Levels and Access Rights

By subscribing, the user expressly agrees to the following:

12.3.1 SPARK Plan – Basic Support

Provides access to core official support channels, including:

- “Contact Us” form
- Official ticket system “Support Portal “
- “Report a Problem” form

Requests are processed based on:

- Order of submission
- General support team availability

12.3.2 INFINITY Plan – Priority Support

Provides higher processing priority compared to SPARK users through the same official channels.

May additionally include:

- Access to an exclusive dedicated Telegram technical support channel for faster follow-up on complex technical cases (distinguished from the general Telegram renewal line available to all tiers).

Priority support:

- Is subject to operational capacity
- Does **not** guarantee fixed response times
- Does **not** constitute reserved support availability

12.4 Scope and Limitations of Support Services

12.4.1 Covered Support Scope

Official support is limited to:

- Assistance with platform interface usage
- Receiving reports of clear technical bugs and system errors
- Guiding users to existing documentation and help resources

12.4.2 Excluded Services

Thera does **not** provide and is under **no obligation** to provide:

- Creative consulting
- Advanced technical consulting
- Legal advice

- Personalized training or private lessons
- Assistance with personal projects or client work
- Support for external software, tools, or hardware

12.5 Support Request Management & Discretionary Authority

No Guaranteed Response Time (No SLA)

Thera provides **no guaranteed response or resolution time** for any plan, including INFINITY.

Response speed depends on factors including:

- Request volume
- Issue complexity
- System-wide outages

Right to Prioritize & Redirect

Thera may, at its sole discretion:

- Prioritize cases based on platform impact
- Redirect users to self-help resources
- Close repetitive, unclear, or resolved tickets after proper response

Discretionary Authority

Thera reserves the right to **limit, suspend, or refuse support** for any request that:

- Falls outside the defined scope
- Misuses support channels
- Violates platform terms or policies

12.6 Follow-Up & Escalation Procedure

If you are dissatisfied with ticket handling or experience access issues:

- You may reopen your ticket or submit clarification through official channels
- Communication must remain **respectful and professional** and include:
 - Ticket reference number
 - All prior details

Behavior Enforcement

Thera reserves the right to **suspend or terminate support access** for users who engage in:

- Abusive language
- Threatening behavior
- Harassment
- Repeated misconduct toward support staff

Telegram Escalation

For complex cases requiring faster communication:

- Users may contact support via Telegram
- The support team reserves the right to:

- Handle the case immediately
- OR redirect it back to the ticket system

based on internal assessment and resource availability

12.7 DISCLAIMER & LIMITATION OF LIABILITY

SUPPORT SERVICES ARE PROVIDED **“AS IS” AND “AS AVAILABLE.”**

THERA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE AVAILABILITY, TIMELINESS, ACCURACY, OR OUTCOME OF SUPPORT REQUESTS.

UNDER NO CIRCUMSTANCES SHALL THERA BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES ARISING FROM:

- DELAYED, INCOMPLETE, OR UNAVAILABLE SUPPORT
- ANY ACTION OR INACTION TAKEN BY THE USER BASED ON SUPPORT COMMUNICATION
- ANY LOSS RESULTING FROM ISSUES REPORTED THROUGH SUPPORT CHANNELS

ALL ACTIONS TAKEN BASED ON SUPPORT INTERACTIONS REMAIN THE USER’S SOLE RESPONSIBILITY.

12.8 Purpose of Support

Support services are provided solely to facilitate platform use.

Users are encouraged to:

- Submit clear requests
- Provide screenshots or documentation when available

12.9 Modification of Support Terms

THERA reserves the right to modify these support terms, including:

- Support hours
- Communication channels
- Scope of assistance

at any time, at its sole discretion.

Continued use of support services after such changes constitutes acceptance of the updated terms.

13. Thera Portfolio

13.1 Feature Description

Thera Portfolio is a digital showcase space within the Platform dedicated to highlighting creative works, with the purpose of building a shared visual identity, fostering inspiration, and encouraging knowledge exchange among creators.

13.2 Thera’s Commitment

Upon developing this feature, Thera commits to operating the Portfolio as a **non-commercial showcase platform** that respects creators’ intellectual property rights and strives to highlight selected community works based on objective and transparent criteria.

13.3 User Acknowledgment

By using or submitting content to the Portfolio, you expressly acknowledge and agree to the following terms:

13.3.1 Nature and Non-Commercial Purpose

(a) Exclusive Showcase: The Thera Portfolio operates exclusively as a digital showcase and not as a marketplace. No commercial activity is permitted on this feature, including but not limited to selling, purchasing, auctions, negotiations, or commissions.

(b) No Commercial Licensing: Displaying a Work in the Portfolio does not constitute a commercial license, assignment, or transfer of intellectual property rights to Thera or to any third party, except for the limited right of display strictly within the Portfolio environment.

13.3.2 Displayed Content and Selection Process

(a) Portfolio Categories: The Portfolio may include: Official Thera designs and internal works, and Selected works submitted by members of the Thera community.

(b) Selection Discretion: Thera retains full and sole discretion to select which Works are displayed, based on artistic standards, aesthetic criteria, and community guidelines determined by Thera. There is no guaranteed right for any submitted Work to be featured.

(c) Designer Attribution: When a Work is displayed, Thera will identify the Designer and may provide a link to the Designer's profile within the Platform.

13.3.3 Intellectual Property & Consent

(a) Ownership Retained: All intellectual property rights in any displayed Work remain the exclusive property of the original Designer or rightful owner. No ownership rights are transferred to Thera or any third party.

(b) Explicit Consent: No Work submitted by a user will be displayed without the user's explicit and specific consent in accordance with these terms.

(c) Right of Removal: Designers may withdraw consent and request removal of their Work at any time. Thera will process such requests within a commercially reasonable timeframe. Thera also reserves the right to remove any Work without prior notice if it violates these Terms or Platform policies.

13.3.4 Thera's Rights and Limitations

(a) Scope of Use: Thera's rights are strictly limited to non-commercial display of Works within the Portfolio for community inspiration and recognition purposes only.

(b) Commercial Exploitation Prohibited: Thera shall not commercially exploit any Work, modify or create derivative works, or license any Work to third parties without separate, explicit written permission from the rightful owner.

13.3.5 Important Disclaimers

(a) No Contractual Relationship: Displaying a Work does not create a contractual partnership or employment relationship between Thera and the Designer beyond what is expressly stated here.

(b) No Financial Entitlements: Designers are not entitled to any payment, commission, profit, or revenue for having their Work displayed. This feature is entirely free and non-commercial.

(c) No Display Guarantee: Thera does not guarantee continued display of any Work, selection of submitted Works, or Portfolio permanence. Thera bears no responsibility for any perceived damage caused by removal or non-selection.

(d) Content Responsibility: Designers remain fully responsible for ensuring that submitted Works are legally owned and do not infringe any third-party rights.

13.3.6 Disclaimer & Limitation of Liability

THE PORTFOLIO FEATURE IS PROVIDED "AS IS" AND "AS AVAILABLE." THERA MAKES NO WARRANTIES,

EXPRESS OR IMPLIED, REGARDING SELECTION, DISPLAY CONTINUITY, OR FEATURE AVAILABILITY. UNDER NO CIRCUMSTANCES SHALL THERA BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOSS OF VISIBILITY, REPUTATION, OR OPPORTUNITY, ARISING FROM THE USE, MODIFICATION, SUSPENSION, OR DISCONTINUATION OF THE PORTFOLIO FEATURE, OR FROM THE REMOVAL OR NON-SELECTION OF ANY WORK. Designers remain solely responsible for ensuring lawful ownership of submitted Works.

13.3.7 Development & Modifications

(a) Feature in Development: This feature may not be available at initial launch. All aspects (UI, selection criteria, consent mechanisms) remain subject to change before and after launch.

(b) Right to Modify or Discontinue: Thera reserves the absolute right, at its sole discretion, to modify Portfolio structure, change participation criteria, or suspend or permanently discontinue the feature without any liability to Designers.

13.3.8 Final Acknowledgment

Thera Portfolio is a non-commercial recognition space intended to celebrate creativity and community contribution. Its value lies solely in exposure, inspiration, and symbolic recognition — not in monetary or commercial benefit. By submitting or displaying your Work, you expressly acknowledge and agree to this purpose.

14. Subscription Management & Cancellation Policy

14.1 Subscription Activation

Upon successful payment, your subscription will be activated. Thera aims to complete activation promptly; however, **no guarantee is made regarding any specific activation timeframe.** Payment constitutes your full and binding acceptance of all Terms of Service and platform policies.

14.2 No Automatic Renewal

Subscriptions **do not renew automatically under any circumstances.**

You bear sole responsibility for requesting renewal through one of the following official channels only:

- Opening an official support ticket within the platform
- **Direct communication with Thera support via the designated Telegram channel (primarily for subscription renewal processing, subject to specific plan entitlements).**

If no renewal request is submitted before the subscription expires:

- The subscription shall terminate automatically
- Access to your account will be suspended in accordance with the policies below

14.3 No Refund Policy

ALL PAYMENTS ARE FINAL AND NON-REFUNDABLE.

You hereby **waive any and all rights** to request a refund for any reason whatsoever, including but not limited to:

- Non-use of the service
- Early cancellation
- Change of mind
- Non-critical technical issues

Completion of payment constitutes irrevocable acceptance of this policy.

14.4 Cancellation, Account Deletion & Service Termination

All cancellation requests, account deletion requests, or service termination requests **must be submitted exclusively through the official ticket system.**

Requests submitted via:

- Email
- Social media
- Private messages
- Any channel outside the official ticket system

shall be deemed invalid.

14.5 Effect of Cancellation

Upon approval of a cancellation request via the ticket system, you **irrevocably forfeit immediately:**

- The right to participate in the Affiliate Program
- The right to claim any current or future rewards, earnings, or commissions

You retain the right to use your Creative Profile **only until the end of your paid subscription period.**

14.6 After Subscription Expiration

After your subscription expires, all paid features will be disabled immediately. Account login access will be restricted but maintained under a 30-day grace period strictly to allow the processing of final automatic affiliate payouts and checking billing history. After this 30-day period, login access will be fully disabled, and any remaining unpaid or uncleared rewards shall be permanently forfeited.

You expressly acknowledge and agree that:

- Your Creative Profile will remain publicly visible
- You will not be able to modify it
- This visibility will continue until final account deletion

14.7 Data Retention & Account Deletion

THERA retains inactive accounts for **twelve (12) months** following subscription expiration.

During this period:

- Login access remains disabled
- The Creative Profile remains publicly visible

After the 12-month period:

- THERA may permanently delete the account
- No obligation exists to restore data or content

14.8 DISCLAIMER & LIMITATION OF LIABILITY

SUPPORT AND ACCOUNT MANAGEMENT SERVICES ARE PROVIDED **“AS IS” AND “AS AVAILABLE.”**
THERA MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS REGARD.

UNDER NO CIRCUMSTANCES SHALL THERA BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES ARISING FROM:

- Loss of account access after expiration
- Permanent deletion of accounts
- Any consequences resulting from cancellation or non-renewal

You bear full responsibility for backing up your data before subscription expiration.

14.9 Official Support Channels

Thera recognizes the following official channels exclusively:

- Ticket system (for subscription renewals, cancellations, deletions, service termination)
- Telegram support (for subscription renewals and account management as specified under platform policies).

Any communication outside these channels **shall be deemed invalid**.

14.10 Modification of Terms

Thera reserves the right to **modify or update these subscription management terms at any time**.

Continued use of the platform after such modifications constitutes acceptance of the updated terms.

15. Privacy Policy

- Your privacy is important to us. Our Privacy Policy explains how we collect, use, and protect your **personal data** in accordance with **applicable laws** and our **internal policies**.
- By using the Platform, you **acknowledge and agree** that the Privacy Policy forms an **integral part** of these **Terms of Service** and is **legally binding**.
- You confirm that you have **read, understood**, and **fully accepted** the Privacy Policy **without any reservation**.

Website: <https://thera-network.com>

Email: contact@thera-network.com